



# THINK STEWART INTERNATIONAL AIRPORT

**STEWART INTERNATIONAL AIRPORT**

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**Fall 2010****Welcome**

to our first issue of Stewart International Airport's newsletter.

Since 2007, when The Port Authority of New York and New Jersey took over the operations of Stewart, our main goal has been to provide customers with an affordable, convenient, and hassle-free way to travel. To that end, we have:

- Constructed more than 1,200 public parking spaces;
- Realigned and rehabilitated airport roadways to complement work performed by the NYSDOT on the I-84 airport exit;
- Improved the passenger terminal by installing a new roof, adding seating and luggage carts, and making other upgrades;
- Added Customer Care Representatives to assist travelers;
- Invested in environmentally sustainable projects, including sanitary systems and electrified passenger loading bridges; and
- Upgraded aeronautical electrical systems.

Of the \$47 million invested in these and other capital improvements, \$26.5 million in contracts were awarded to Hudson Valley contractors. And that's good news for everyone. These capital improvement projects have created jobs and helped to stimulate the economy.

Stewart's future as a thriving regional and international airport is on the horizon. Join us in encouraging our neighbors to "Think Stewart" for their next business or leisure flight.

Diannae C. Ehler

GENERAL MANAGER  
STEWART INTERNATIONAL AIRPORT

**Delta Airlines Increases Frequency at Stewart International**

On November 9, Delta Airlines announces a second nonstop daily round trip flight from Stewart to Hartsfield-Jackson Atlanta International Airport. Delta will begin the new service February 17, 2011, and will use a CRJ-700 aircraft with 70 seats. The new daily flight will depart Stewart at 5:54 p.m. and arrive in Atlanta at 11:06 p.m. The new inbound flight departs Atlanta at 2:59 p.m. and arrives in Stewart at 5:25 p.m. This increased frequency will allow the business traveler the opportunity to make one-day business trips to Atlanta. In addition to providing great flexibility for the business traveler, the new flight offers business and leisure travelers additional options for traveling the world through Delta's international network.



## Port Authority Unveils Sustainability Plan

The Port Authority recently completed the Stewart International Airport Environmental Sustainability Plan.

The plan lays the foundation for an innovative and comprehensive program to “green” the airport’s facilities and operations. It recommends nearly 60 new strategies in 10 categories designed to foster environmental stewardship, economic growth, and social responsibility. Among them are retrofitted lighting and other energy-efficiency measures; an expanded recycling program; collaboration with the airlines on potential alternative fuels projects; continued outreach to local and regional businesses on contracting opportunities; and public and airport tenant education on sustainability issues.

Accomplishments already in place at the airport include the conversion of the passenger loading bridges to supply power and air to aircraft, which reduces fuel consumption and emissions; innovative water management features in the main parking lot that capture rainwater to be used for irrigation; and installation of reflective roofing to reduce power consumption.

More information about the plan can be found on the Port Authority’s website, <http://www.panynj.gov/about/airport-initiatives.html>.

## Pack Your Bags for Cancun

It might still be fall, but now is the time to plan your winter vacation in Cancun, Mexico. Apple Vacations is now taking bookings for non-stop winter flights from Stewart International on Allegiant Airlines from February 12 through April 23. Air-only prices start at \$499 round-trip, with the first bag free! But for only \$200 more and up, you can book a seven-night vacation, including round-trip airfare and hotel accommodations at the Radisson Hacienda Cancun. All-inclusive packages start at \$999. You’ll leave Stewart at 8 a.m. on a Saturday and arrive in Cancun by noon. And parking in our long-term lot all week costs just \$60. Book your trip at [www.applevacations.com](http://www.applevacations.com).



## Passenger Satisfaction High

As the Port Authority works hard to enhance services at Stewart International Airport, we are pleased to report that an overwhelming majority of the airport’s customers surveyed earlier this year rated their travel experience “sky high.”

The survey showed 90 percent of departing passengers rated their experience as “delighted/pleased.” The comfort of the gate lounges, improved concessions, friendly airport staff, and low wait times underpin these gains. For passengers on a flight arriving at Stewart, 88 percent rated the experience as “delighted/pleased.” Even with these great marks, the Port Authority has identified areas for improvement, and will be working closely with its partners to keep the airport’s delivery of checked baggage consistent and quick.

The Port Authority conducts annual satisfaction surveys at all of its commercial airports to better understand customers’ needs in order to provide the best possible service. Rankings from departing passengers have improved every year since the Port Authority initiated the annual survey at Stewart in 2008.



## A PARKING PARADISE

BORDERING THE TERMINAL AND SITTING BETWEEN CIRCULATION DRIVE AND BREUNIG ROAD, THE NEWLY EXPANDED LONG-TERM PARKING BRINGS THE TOTAL NUMBER OF PARKING SPACES WITHIN WALKING DISTANCE OF THE TERMINAL TO MORE THAN 1,600. LONG-TERM PARKING IS \$10 DAILY OR \$60 PER WEEK.